**JATIVA FAMILY DENTAL**

***We do require payment in full at the time of service. If you have a dental insurance plan, we are happy to bill them on your behalf; however, your estimated patient portion after insurance is due at the time of service. Dr. Jativa is contracted with Delta Dental and some other insurance plans. We accept cash, check, and all major credit cards for payment.***

***A B O U T Y O U R I N S U R A N C E:***

***We are pleased that you have insurance and are happy to submit your insurance claims for you. It is important to remember however that:***

1. ***You are personally responsible to Jativa Family Dental for your bill, regardless of your claim status with your insurance company.***
2. ***Your estimated portion of the fees not covered by insurance (copayment) is payable at the time of service. Jativa Family Dental is required to collect your uninsured portion.***
3. ***Every subscriber has a specific contract with their insurance company. If you have questions concerning your policy, it is best to go directly to your Insurance Customer Service Department who handles your plan.***
4. ***Not all dental services which may be necessary for you are a covered benefit in all contracts.***
5. ***Our fees are generally, but not always, covered at the percentage allowed by your plan for that service.***
6. ***Some families have double insurance. If the secondary insurance has a “Non-Duplication of Benefits” clause, that policy may not pay for the balance after the primary insurance has paid for these same services.***
7. ***We will be happy to pre-determine your insurance to better estimate your insurance coverage. This is not a guarantee that the insurance company will pay for these services at the amount of the pre-determination.***

**Thank you for your understanding.**

**Jativa Family Dental**